

What Enthermics products does your facility use?

(Check all that apply):

- Blanket Warming Cabinet
- Fluid Warming Cabinet
- ivNow

Overall Satisfaction, Customer Service, Future

How would you rate Enthermics Medical Systems based on the following:

	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied
Safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unit Performance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you ever contacted customer service or technical service?

- Yes
- No

Have all problems been resolved to your complete satisfaction?

- Yes, by the company or its' representatives
- Yes, by me or someone outside the company
- No, the problem was not resolved
- I have never experienced a problem.

If the answer was no, why was the problem not resolved?

Based on your experience with Enthermics Medical Systems, would you recommend their products?

- Not at all likely
- Slightly likely
- Moderately likely
- Very likely
- Extremely likely

If you would like to share any additional comments or experiences about Enthermics Medical Systems, please enter them below: